



Healthcare System Relies on OTAVA® to Keep Patient Data Protected, Current, and Available

Leading healthcare system hosts DR environment in OTAVA's compliant data center.

The Challenge

In order to fully protect its critical patient data in the event of a disaster, outage or breach, the organization needed a second, HIPAA compliant hosting location for the purpose of disaster recovery. To avoid potential downtime due to any disaster-related event, the IT department wanted a geographically diverse site to manage, that would be on an energy grid and power source, separate from its primary facilities.

The Solution

The leading healthcare system turned to OTAVA to provide secure and compliant colocation services for active-active and active-passive disaster recovery for instant replication, keeping data current and completely up to date. OTAVA was the first 100% HIPAA compliant hosting provider in the US and today, all its environments are independently audited against the highest security standards, including HIPAA, HITRUST, SOC 1, 2 & 3, PCI DSS and ISO 27001.

The healthcare system chose OTAVA for its diverse data center locations, high availability, low latency and superior connectivity. Because it is specifically geared towards supporting and protecting mission-critical applications with multiple power sources, diverse fiber paths and top-tier connectivity providers, the healthcare organization's IT leaders were confident that OTAVA's colocation services would provide the support they needed.

The healthcare system signed on for a private suite in OTAVA's ideally located, fully-managed, HIPAA, PCI, SOC 2 and 3 audited datacenter. Their disaster recovery environment hosts the most critical half of its application tiers that are vital to patient care and critical support systems.

OTAVA's fully staffed location also provides the IT department with an available support resource if needed.

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PCI



HIPAA



HITRUST



HITECH



ISO 27001



SOC 1, 2 & 3

The Results

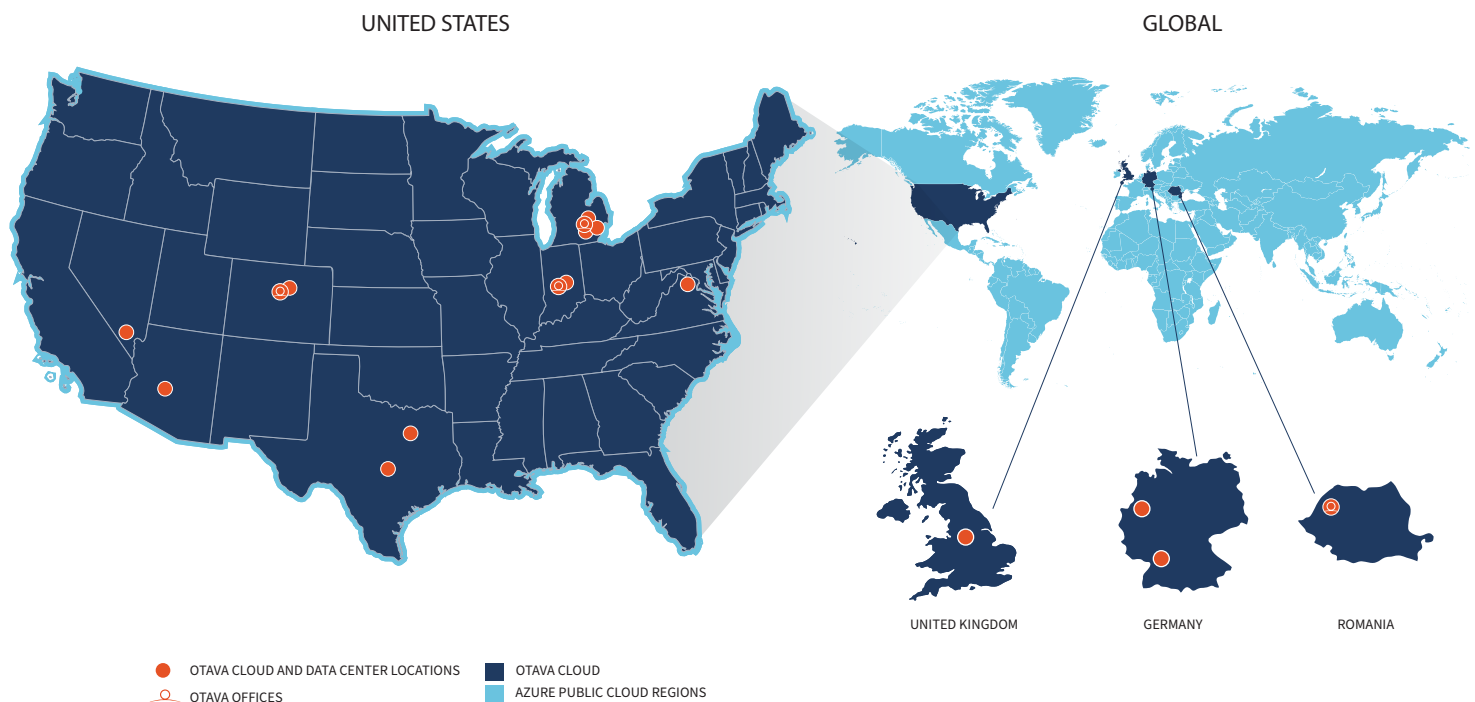
The leading healthcare system has been actively hosting its DR environment in OTAVA's data center since 2012. OTAVA's proven reliability has established a successful partnership over the years, leading the provider to grow its dedicated space by 33%. With superior cooling systems, as well as virtually guaranteed redundant and diverse power availability, the IT department has been able to successfully maintain its operations for the healthcare system. And because the OTAVA data center is HIPAA, HITRUST, ISO 27001, PCI and SOC compliant, they can always feel confident about hosting their hardware containing sensitive data in this secure offsite facility.

As a result, the healthcare system has further extended its relationship, committing to OTAVA's colocation services for several more years to come. OTAVA looks forward to continuing its colocation partnership, expanding to protect additional tiers of applications, and exploring the potential of adding complementary hybrid cloud solutions in the future.

About The Client

As one of the nation's leading healthcare providers with more than 1,200 physicians and 30,000 employees, this Midwest-based healthcare system strives to bring the best care and coverage to its patients and members. Managed internally by the organization's IT department, the healthcare system keeps its primary information systems, applications and data in its own sites.

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Contact OTAVA today to learn more about how we can help your organization reach your objectives with the power of cloud technology.



OTAVA® is a global and recognized leader in delivering secure multi-cloud solutions with a personal touch. Its extensive portfolio is powered by world-class technology partners, backed with expert intelligence, and tailored to help businesses and service providers achieve their individual goals while protecting mission-critical data. With its flexible solutions, fortified security, colocation offerings, and professional services, OTAVA empowers its clients with everything they need to thrive in the cloud and stay focused on what they do best.